1. Fill in this retraction form and send it to the postal address or by email to <u>contact@spinali-design.fr</u> within 14 days of receiving your package

2. Complete the return form and attach it to your return package.

## \* Customer informations :

Name and surname: Complete address : Phone :

## \* Order informations :

Order number: Date of order:



SPINALI DESIGN Service client e-boutique

2 rue de la Lanterne 68100 Mulhouse

In....., On .....

## Subject: order cancellation

Madam, Sir,

On [\*order date] ...... I placed an order on the website www.spinali-design.fr.

In accordance with the article L.121-21 of the code of consumption, which stipulates that my legal retraction period is 14 days from the reception of my order, I send you back the product(s) that you delivered to me on [\*date of reception of the package] .....

I am informed that:

- For reasons of hygiene and health protection, I cannot use my right of withdrawal if the items have been unsealed and worn, even briefly.
- The return costs of the articles I send back are at my expense and are not refunded.
- The refund of the articles (+ delivery costs) will intervene within 14 days following the good reception by SPINALI DESIGN of the articles accompanied by the RETURN FORM duly filled by my care.

Customer signature

\* to be completed

SPINALI DESIGN SAS au capital de 210 000 € 2 rue de la Lanterne 68100 MULHOUSE Siren: 809 372 618 – Siret : 809 372 618 00011 - Code APE 7410Z"